

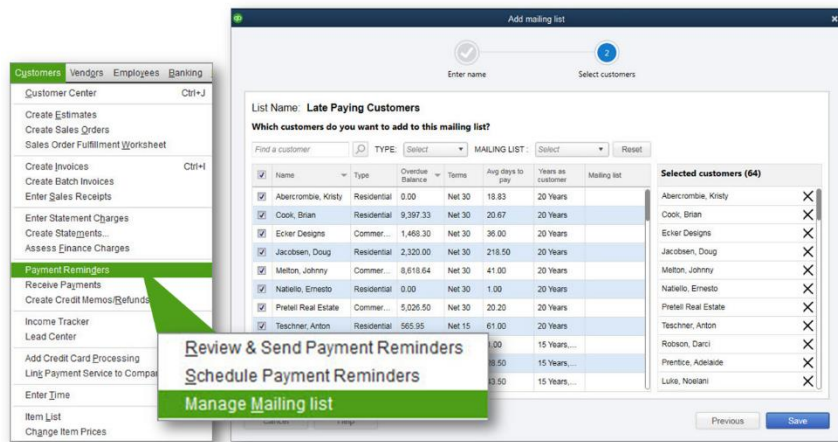
WHAT NEW IN QUICKBOOKS DESKTOP 2020

Learn how the new features in QuickBooks Desktop Pro and Premier 2020 and Enterprise 20.0 can benefit you and your business.

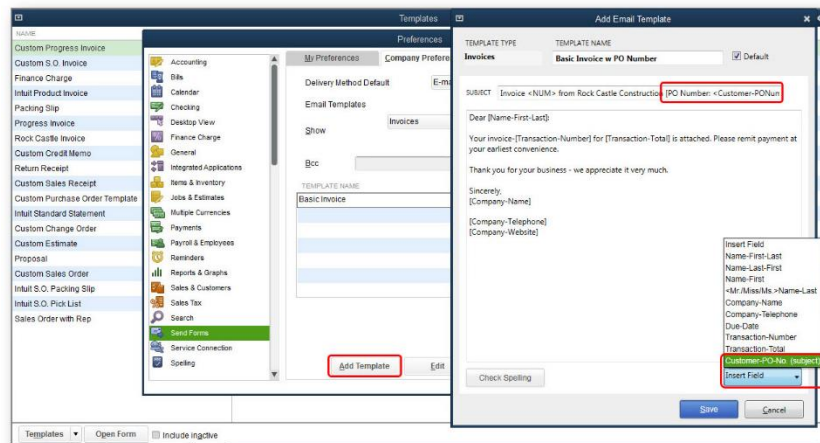
To run your growing business, the easiest and most productive QuickBooks is here. Check out the new features and improvements.

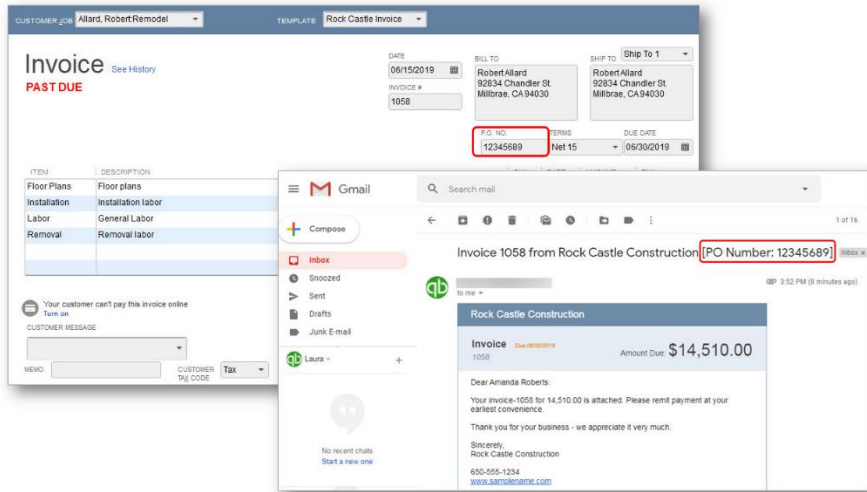
QuickBooks Desktop Pro, Premier, and Accountant

Automated Payment Reminders: If you spend a lot of time following up on accounts receivable, payment reminders automate the most painful part - identifying overdue invoices & composing emails. You can schedule, review and send payment reminders to your customers for their due/overdue invoices.

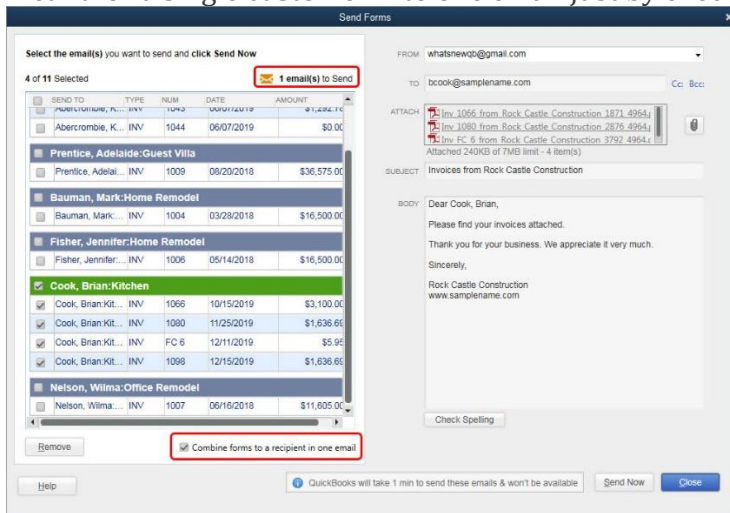


Automatically add customer PO# to Invoice emails: If you work with customers who need to connect purchase orders to their invoices, you can make life easier for them by adding their PO number as the first thing they see in the subject of invoice email.

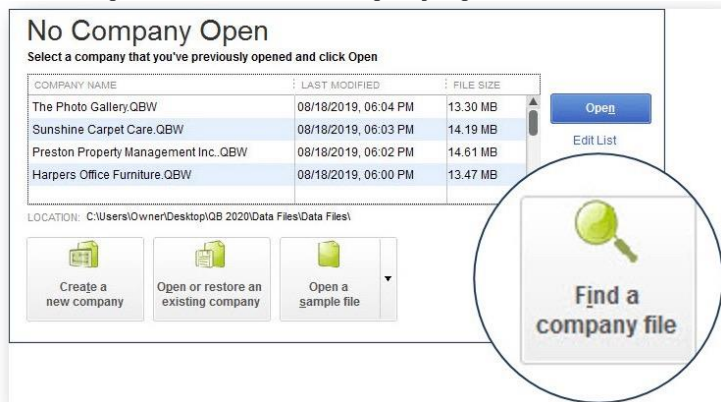




Combine multiple emails: You can improve customer service by combining all invoices meant for a single customer into one email just by checking a box.

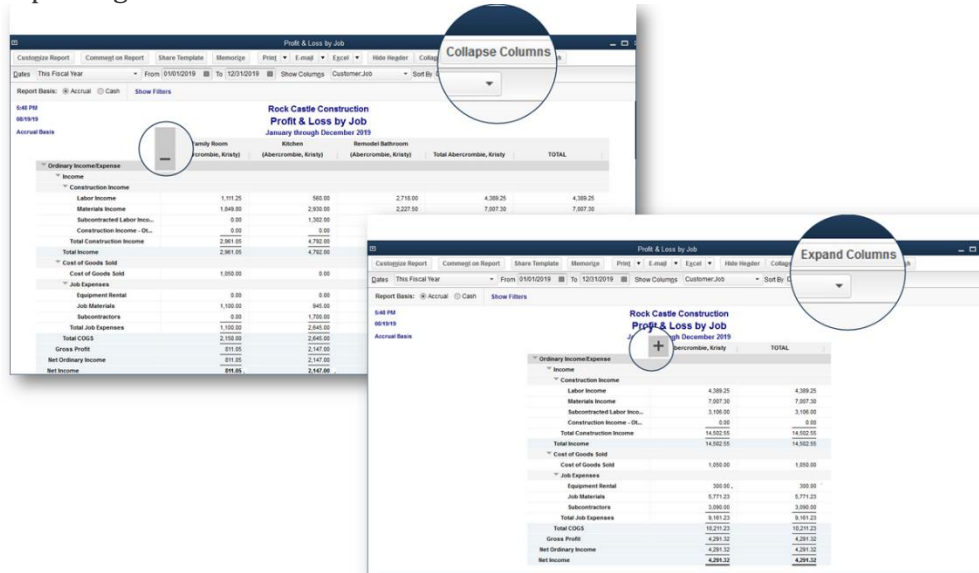


Company file search: Easily find and open your company files with the addition of a file search option on the No company open screen.



Enhanced Accessibility: Accessibility enhancements to improve usability for vision-challenged users on the Bills, Invoice and Write Check screens.

Collapse columns in reports: If you have complex reporting, you can now collapse columns in reports with jobs and classes to view customer totals or class totals without scrolling or exporting to Excel.



QuickBooks Enterprise Solutions 20.0

QuickBooks Enterprise Solutions 20.0 includes all new features listed above as well as:

Express pick-pack: You can complete the picking and packing operations as part of single workflow making the process faster and enabling the same person to perform the picking and packing tasks. This is in addition to the existing workflows.

Landed cost: This feature allows you to have greater visibility into actual product costs by factoring in freight, duties, insurance and other miscellaneous costs incurred during the purchase cycle. The actual cost of goods/inventory items can include many other charges in addition to the purchase price.

With the landed cost feature, you can allocate these additional expenditures and costs to your item bills and keep a track of all expenses.

Alternate Vendor: This is an enhanced way to manage your vendors and make sure you're choosing the right vendor when buying inventory items in QuickBooks Enterprise Solutions.

QuickBooks Premier 2020

Features List by Version Year	2020	2019	2018	2017
New! Easily add customer PO numbers to email subject lines in QuickBooks.	●			
New! Simplify customer payment processing by consolidating multiple invoices into just one email.	●			
New! Hide columns to see simple, easy to read customer totals in reports with jobs & classes.	●			
New! Press “F1” for enhanced Smart Help content and search experience.	●			
New! More reliable file transfer process between accountants and QuickBooks customers.	●			
New! Easily find and open company files with the addition of a file search option.	●			
Get real-time visibility of invoice statuses to expedite collections and stay on top of your cash flow.	●	●		
Transfer customer credits across jobs, quickly and easily.	●	●		
Easily keep track of what you owe vendors, from check to bill pay.	●	●		
Reliably and significantly reduce file size without deleting data – on your own with confidence and ease. ¹	●	●		
Easily upgrade or transfer your QuickBooks file to a new computer.	●	●		
Add flexibility and insight to your business with newly customizable inventory reports.	●	●	●	
Get your work done significantly faster with windows open across multiple monitors. ²	●	●	●	
Save time with new searchable Chart of Accounts.	●	●	●	
Compare business performance on a cash or accrual basis with one click.	●	●	●	
Automated reports let you know that your reports are on time and accurate based on the data provided, automatically generated and emailed to you when you schedule them. ³	●	●	●	●
Reports filters are now easily viewable and can be applied across multiple reports and viewed on one screen.	●	●	●	●
Bill tracker let you see the status of your bills, print or close purchase orders, and more, making it easier than ever to manage payables.	●	●	●	●
Get the full picture of your business performance – see your profit and loss, income and expenses, and top customer instantly on the Homepage Insights.	●	●	●	●

Find all reminders and notifications in one single window – overdue items, to-do tasks, system notifications, and notes from accountants.	●	●	●	●
View and pin important notes about customers, vendors, and employees.	●	●	●	●
See all your income-producing transactions in one spot, including overdue invoices so you can remind customers to pay up with Income Tracker.	●	●	●	●
Invoice multiple customers for time and expenses in one batch.	●	●	●	●
See your invoices, billing, and other important tasks in a Calendar View.	●	●	●	●
Access your inventory items all in one place with the Inventory Center.	●	●	●	●
Attach and store documents in the Document Center.	●	●	●	●
See all your key customer information at a glance with the Customer Snapshot.	●	●	●	●
Set up Memorized Transactions for recurring billing, invoices, and estimates.	●	●	●	●
Track sales, sales taxes, and customer payments.	●	●	●	●
Send invoices and estimates right from your business Yahoo!, Gmail, or Hotmail account. ⁴	●	●	●	●
Easily print checks, pay bills, and track expenses. ⁵	●	●	●	●
Allow up to 4 users to work in QuickBooks at the same time. ⁶	●	●	●	●
Set individual user permissions to control access to sensitive information.	●	●	●	●
Track your balance sheet by class such as a location, department, or profit center.	●	●	●	●
Import data from Excel, Quicken, and prior QuickBooks version. ⁷	●	●	●	●
View customized sales and profitability reports.	●	●	●	●
Run “Cost to Complete Job” report.	●	●	●	●
Bill clients progressively by job phase.	●	●	●	●

1. File size reduced by Data File Optimization feature reduces file size by removing audit trail of historic transactions and a few tables from the database that are not used or needed by the company file.
2. Up to 3 monitors supported. Not available in a hosted environment.
3. Scheduled reports are not available in Multi-User mode, in hosted deployments, or when there are multiple versions of QuickBooks 2020 installed.
4. E-mail estimates, invoices and other forms with Microsoft Outlook 2010-2016, Microsoft Outlook with Office 365, Gmail™, Yahoo! Mail®, and Outlook.com®, other SMTP-supporting e-mail clients.
5. Print check is only available for Canada standard checks.
6. Each unique user requires a license. Each license sold separately. All copies of QuickBooks must be the same version-year.
7. Transfer data from Quicken 2016-2019, QuickBooks Mac 2016-2020 and Microsoft Excel 2010 SP2, 2013, 2016, Office 365 (32 or 64 bit).

System requirements for QuickBooks 2020 and Enterprise Solutions 20.0

Operating Systems

- **Windows 10**, all editions including 64-bit, natively installed
- **Windows 8.1 (Update 1)**, all editions including 64-bit, natively installed
- **Windows 7 SP1**, all editions including 64-bit, natively installed (only supported until January 2020)
- **Windows Server 2019, and Essentials**
- **Windows Server 2016, and Essentials**
- **Windows Server 2012 R2, and Essentials**
- **Windows Server 2012, and Essentials**
- **Windows Small Business Server 2011, Standard and Essentials**
- **Windows Server 2008 R2 SP1**

Note: QuickBooks requires you to use Windows natively and not through an emulator or virtual environment.

Database Servers

Windows (natively installed)	<ul style="list-style-type: none">• Windows Server 2019, and Essentials• Windows Server 2016, and Essentials• Windows Server 2012 R2, and Essentials• Windows Server 2012, and Essentials• Windows Server 2011• Windows Small Business Server 2011, Standard and Essentials• Windows Server 2008 R2 SP1• Windows 10• Windows 8.1 (update 1)• Windows 7 SP1 (Enterprise and Professional editions only)
Linux (when using QuickBooks Enterprise Solutions Database Server-only installation)	<ul style="list-style-type: none">• OpenSuse 42.3• Fedora 29• Red Hat Enterprise 7 (RHEL 7.4)

Hardware and Operating system requirements (client and server)

Processor	2.4 GHz minimum
RAM	<p>4GB minimum, 8GB Recommended</p> <p>Server RAM Requirements</p> <ul style="list-style-type: none"> • 1-5 Users: 8 GB RAM • 10 Users: 12 GB RAM • 15 Users: 16 GB RAM • 20+ Users: 20+ GB RAM
Disk space	<ul style="list-style-type: none"> • 2.5GB of disk space (additional required for data files) • Additional software: 60MB for Microsoft .NET 4.6 Runtime, provided on the QuickBooks CD • Additional requirements for Intuit Data Protect in QuickBooks Connected Services offerings (applies to the US only). <ul style="list-style-type: none"> ○ Require minimum 4.0GB RAM. ○ Twice the size of the largest file set to back up + 100MB or twice the size to restore. The space is only required from the work folder LocalApplicationData+"Intuit\Intuit Data Protect". <p>Note: For the best performance, store your QuickBooks data file on a solid-state drive.</p>
Windows	<ul style="list-style-type: none"> • US version of Windows. • Regional settings are supported when set to English. • Administrator rights required for the server computer when hosting Multi-User access. • Natively installed - means it was installed on a particular system or environment that it was designed for. This also means it doesn't need to run in a virtual environment or emulation software.
Optical Drive	4X DVD-ROM drive required for CD installations (unless QuickBooks is downloaded from Intuit server).
Screen Resolution	<ul style="list-style-type: none"> • Display optimized for 1280 x 1024 screen resolution or higher with up to 2 extended monitors. • Best optimized for Default DPI setting for a given computer.

Note: Internet access is required.

Software compatibility

- Microsoft Office:
 - Office 2019 (Compatible with R3 and later)
 - Office 2016 (including Outlook 2016) both on 32 and 64-bit.
 - Office 2010 SP2, Office 2013 and 365 (including Outlook 2010 and Outlook 2013) both on 32 and 64 bit. **Note:** Office 365 is only supported when it is locally installed, not the web version.
 - Email Estimates, Invoices and other forms with Microsoft Outlook 2010-2016, Microsoft Outlook with Office 365, Gmail, Yahoo! Mail and Outlook.com, other SMTP-supporting e-mail clients.
 - Preparing letters requires Microsoft Word 2016, 2013, or 2010 or Office 365 (includes 64-bit).
 - Exporting reports requires Microsoft Excel 2016, 2013, or 2010 SP2 or Office 365 (includes 64-bit).
 - Contact Synchronization with Microsoft Outlook requires Outlook 2010 (32-bit).
 - Synchronization with Outlook requires [QuickBooks Contact Sync for Outlook](#) (the download is available at no charge). **Note:** Contact Sync does not work with the Microsoft Business Contact Manager Outlook plug-in. Syncing could cause duplicate records.
- QuickBooks Point of Sale V18.0 and V12.0
- Quicken 2019, 2018, 2017, 2016
- QuickBooks for Mac 2020, 2019, 2016
- Adobe Acrobat Reader: Business Planner, Payroll and viewing forms require Adobe Acrobat Reader 9.0 or later.
- Gmail, Yahoo Email, Windows Mail, Hotmail and AOL (i.e Mozilla Thunderbird Email Client*). **Note:** *Supports plain text version in Mozilla.
- Internet Explorer 11

Firewall and antivirus software compatibility

We tested QuickBooks Pro 2020, Premier 2020, and Enterprise 20.0 with the following firewall and antivirus programs.

Note: In some cases, you may need to adjust some settings in these programs to get the best possible QuickBooks performance.

- Windows Server Firewall (all editions)
- Windows 8.1 Firewall (all editions)
- Windows 7 Firewall (all editions)
- Microsoft Security Essentials
- Avast
- AVG
- Symantec
- ESET
- Avira
- Kaspersky

- McAfee
- Bitdefender
- Malwarebytes

Note: QuickBooks will work with systems running RAID (Redundant Array of Inexpensive Disks) but this is not recommended because it may cause QuickBooks to operate slowly.

QuickBooks Desktop 2020 requires [internet security protocol TLS 1.2 for the connected services to work smoothly](#).